



Privacy and personal data charter

Last update: September 21, 2021

The Mobilite.eco website accessible at <https://mobilite.eco>, (hereinafter "the Site"), the Mobilite.eco platform accessible at <https://app.mobilite.eco> (hereinafter "the Platform") and the mobile applications accessible on the App Store and Google Play stores (hereinafter "the Application") are likely to collect certain personal data of the users (hereinafter "the Users").

The Company attaches great importance to privacy and takes all necessary measures to ensure the confidentiality and security of the Users personal data.

To this end, the Company invites Users to read this Privacy and Personal Data Charter (hereinafter "the Charter") in order to be informed of the terms and conditions of the processing of their personal data and of their rights.

The purpose of this Charter is to explain the conditions under which the personal data collected are processed and used, in order to better inform the persons concerned. However, it is advisable to check with the DPO (Data Protection officer) of the employing organization of the Employee Users the validity of the processing described in this Charter with regard to the IS policy and internal agreements.

Article 1. Data controller identity

Mobilite.eco SAS with a variable capital of 100000€ RCS of Bayonne under the number 88996070400019, whose head office is located at, 38 avenue du golf, 64600 Anglet, N° VAT : FR 95889960704. (Hereafter, "the Publisher")

Contact details of the personal data protection officers (DPO): dpo@mobilite.eco

Article 2. Compliance with the law of January 6, 1978 known as the "Data Protection Act" and with Regulation 2016/679

The Publisher is responsible for the processing of your personal data and undertakes to comply, on the one hand, with Law No. 78-17 of January 6, 1978 relating to information technology, files and freedoms, known as the "Information Technology and Freedoms" Law, as amended by the Law of August 6, 2004, and, on the other hand, with the European Regulation EU/2016/679.

Article 3. Consent

By using our Site, Platform and Application, you explicitly agree to the Publisher's Privacy Policy, and you consent to our collection and processing of data about you in the manner and under the principles described below.

You will not be able to create a personal account on the Application or on our Platform if you refuse to provide the mandatory information requested in the registration form.

If you want us to delete your data from our database, you can do so by following the procedure for deleting data described in Article 10. Any newsletters that may be sent to you will always include a link that you can click to stop receiving emails from us.

Section 4. Methods of collection

The Publisher may collect information about you at various times.

- When you enter your personal information to create your personal account
- When using the Application;

Article 5. Information collected

The information that can be collected is as follows:

- Civil status;
- First and last name ;
- Home address ;
- Work address
- Email address;
- Phone number ;
- Geolocation ;
- Trips history ;
- History of mobility used during trips (Bike, Carpool, Public Transport, Walking)
- History of telecommuting activities
- Any information you have voluntarily given us;

All the information collected is necessary to allow you to use the application and the platform.

More particularly concerning the geolocation, movement and physical activity information, the use of the Service requires imperatively that this information is continuously accessible. Subject to your express prior consent, Mobilite.eco may collect location, movement and physical activity data from the mobile device you are using in order to operate the Application. Many mobile devices, including those with a GPS mechanism, allow users to "opt out" of having location, movement and activity data sent to Mobilite.eco or any other party. If you do not wish to tell us your location, nor give us access to your movement or physical activity information, please disable the location activation feature, as well as the movement and physical activity detection feature, on your device or simply update your preferences on the Application to prevent the collection of your location, movement and physical activity data: however, disabling these three services will prevent you from using the Application.

In addition to your personal data, Mobilite.eco may also collect personal data from third parties that you have provided to us.

Article 6. Purposes

The personal data collected are processed in accordance with the regulations in force to meet explicit, legitimate and determined purposes, either on the basis of a contract and in particular the General Terms and Conditions of Sale and Use or to meet a regulatory obligation or subject to your consent.

Depending on the situation, the purposes are as follows:

- To provide you with the Services

Mobilite.eco collects and uses your personal data to operate the Application and to provide the Services, in particular to enable you to open your personal account.

- Personal data is also necessary for our interactions with you to provide customer service.

In order to ensure the quality of our Services and to proceed to their improvement, Mobilite.eco also proceeds to the establishment of general statistics, which are subject to a procedure of anonymization when the processing of personal data does not appear to be necessary for the realization of statistics.

- Informing you of available Services

Subject to your prior consent, Mobilite.eco also uses your personal data to inform you about products or services available from Mobilite.eco and its affiliated entities. Mobilite.eco may also contact you to offer you to participate in surveys to find out your opinion on current services or on potential new services that may be offered by Mobilite.eco.

- Securing our Services

Mobilite.eco secures your personal data and the personal data of third parties against unauthorized access, use or disclosure. Mobilite.eco secures the personal data you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal data are transmitted between the different components of our solution (application, api and platform), they are protected using encryption techniques, such as the TLS (Transport Layer Security) protocol. Nevertheless, we remind you that no security system is unbreachable.

- Meet our legal and regulatory obligations

Within the framework of the provision of the Services, Mobilite.eco is bound by various legal and regulatory obligations involving the conservation of your personal data. These data can also be used for the identification of the authors of contents presenting an illicit character.

As technology evolves, the Publisher may need to add purposes that are not yet provided for in this Policy. We will post any changes to the privacy policy on this page and, in the case of significant changes, we will post a prominent notice.

Article 7. Cookies

Mobilite.eco automatically collects certain information about the hardware and software on your computer or mobile device. This information includes your IP address, mobile device type and model, browser type, device identification, domain names, access times and referring website addresses. This information is used by Mobilite.eco for the operation of the Services, to maintain the quality of the Services and to provide general statistics.

Article 8. Recipient of the data

The data and information collected about the user is intended for use by certain employees of the Publisher.

The Publisher reserves the right to transfer your personal data in the event of a change of control or the sale of all or part of its assets, including by acquisition or merger with another company.

The personal data collected is not transferred outside the European Union.

Nevertheless, your data may be transmitted to the competent authorities upon request and in particular to public bodies, exclusively to meet legal obligations, court officers, legal agents and bodies responsible for collecting debts.

Article 9. Length of data retention

The data is kept by the Publisher for the time necessary for the purposes for which it was collected. It is specified in particular that :

- for the management of your personal account, the data is kept as long as your account is active and then 24 hours after the request for deletion or 3 years after the last use of the account by the User;
- for the management of the subscription to the newsletter, your e-mail is kept as long as you do not express the will to unsubscribe and for 3 years after the last use of the account by the User;

Article 10. Right of access, rectification and opposition

You have the right to access, rectify, oppose and delete your personal data.

In general, you can exercise these rights at any time:

- by email to the address: contact@mobilite.eco ;

- directly in your personal space on the Application, for modification.

Any request by email must be accompanied by a photocopy of a valid ID, and will be processed within a maximum of one month of receipt.

You also have the right to file a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL):

Commission Nationale de l'Informatique et des Libertés 3 Place de Fontenoy TSA 80715 - 75334
PARIS CEDEX 07 Tél : 01 53 73 22 22 Fax : 01 53 73 22 00
<https://www.cnil.fr/fr/vous-souhaitez-contacter-la-cnil>

Article 11. Security

The Publisher undertakes to use its best efforts to protect your personal data, in particular to prevent it from being distorted, damaged or communicated to unauthorized third parties.

Article 12. Modification

The Company may amend this Privacy Policy at any time. You will be informed by any means of the modifications made to the present one.

You are advised to regularly review this Privacy Policy in order to be fully informed of its provisions.

Article 13. Contact

You can contact the Company for any question you might have about this Privacy Policy by email at the following address: contact@mobilite.eco.

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